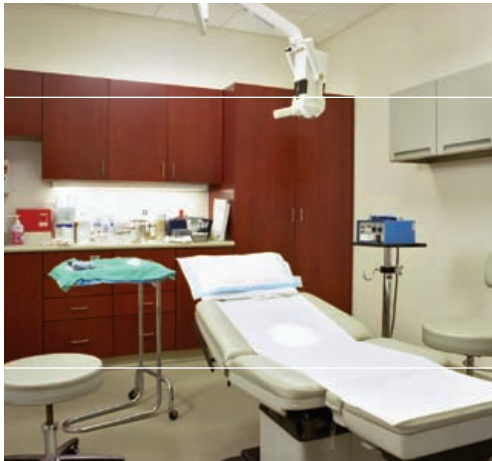




palo alto medical foundation

The Palo Alto Medical Foundation for Health Care, Research and Education (PAMF) is a not-for-profit health care organization that is a pioneer in both the multi-specialty group practice of medicine and outpatient medicine. It operates clinics in Fremont, Los Altos, Palo Alto, Portola Valley and Redwood Shores. The Foundation has provided a full range of care for Peninsula residents since 1930. However, by the mid-90's its main campus was still housed in a 1940's style facility that spread doctors and nurses between 13 different buildings.





Healthcare Furniture

Front page below: lounge seating by Patrician. This page above: exam room and registration area.

This page below: Nessen lamp, Barrymore chair by Brayton, and lounge seating by Patrician.



One Workplace teamed with PAMF and RMW, the design firm, to collaborate on a new state of the art three building medical campus in Palo Alto, California. Based upon the vision of the design firm and the needs of PAMF, One Workplace helped to outfit functional areas of the facility with state of the art modular systems furniture, and the campus opened its doors in 1999.

When creating the 295,000 square foot campus, PAMF saw an opportunity to design a space that would foster a new way of working. To establish this model, One Workplace built a trial suite of medical offices, including a doctor's office, exam rooms, and nurses' stations, in order to test the environment, gain feedback from employees, and educate them about how they would be working in the future. The furniture, ergonomics, storage, workflow, technology, and patient experience were all tested to create the most functional and collaborative environment possible. It became clear that flexibility was key.

When PAMF moved into their new space, they adopted a new record keeping system that utilizes electronic medical records. However, the new system caused changes in the work flow and work management process. One Workplace needed to find a way to provide products that would adapt to the doctors and nurses use of computers in the exam rooms. Initially, mobile carts were used as a solution. But as the workflow process evolved, eventually PAMF adopted a new custom charting station by Details. As technology gets smaller and smarter, One Workplace continues to partner with manufacturers who create new products and designs that reduce footprint, adapt to multi-user ergonomic requirements and store easily.



Healthcare Furniture

This page above: pediatrics and cafe. This page below: Cyclus chair by Harter, Camden chair by Via, and Bannock Bench by Bernhardt.

PAMF has grown tremendously over the past 7 years, from 100 doctors in 1998 to over 300 in 2005. By making an initial investment in modular systems furniture they have been able to reconfigure their offices and stations for pennies on the dollar. With every new request or change PAMF incurs only the cost of labor instead of paying for new materials each time. This saves money for the foundation and their patients.

One Workplace continues to support PAMF's growth, and since 1999 has assisted in planning for and opening all of PAMF's six satellite offices. One Workplace also provides top level service to PAMF offering weekly reconfiguration for all furniture requirements including design, project management and installation for each project, as well as an on-line inventory management system that stores and tracks all PAMF furniture. One Workplace has also helped develop product standards for each functional area at PAMF, based upon each department's requirements. Looking to the future, as the nature of health care facilities evolve, One Workplace is committed to helping PAMF stay on the cutting edge of health care products and systems and meet the needs of a changing health care system.



For more information, contact us today at (800) 899.4324 or visit us at www.oneworkplace.com.

“There is power in working together with our strategic partners One Workplace and RMW. The partnership has allowed us to accomplish something larger than our organizations could individually. We all share the same mission and values: commitment to excellence, improving patient care and the customer experience, and fostering innovation through education and learning.”

PAMF has always received exceptional customer service – at both the strategic level and the day-to-day operations. It’s all about the people at One Workplace. They keep us informed about the latest trends in healthcare and understand how to plan effectively for the future. They’re professional, knowledgeable, detailed, and committed, and keep us coming back.”

Jenifer Turnbull

Vice President Planning, Marketing and Public Affairs
Palo Alto Medical Foundation, Palo Alto Division

“I consider One Workplace and the PAMF relationship a true partnership. Palo Alto Medical’s greatest pressure is to take care of their patients. Jenifer Turnbull (PAMF VP Planning, Marketing and Public Affairs) and her staff must rely on RMW and One Workplace to provide expertise and true leadership in support the PAMF vision. One Workplace not only focused on the business needs, but also built a superb support team. Over the past decade the loyalty of One Workplace to PAMF and RMW fostered a working relationship where more formal lines between the team were broken to foster new ideas, problem solving and creative solutions.”

Terry de la Cuesta IIDA, CID

Senior Designer
RMW Architecture + Interiors